

信用卡付款須知



1、如要求加滿油缸

室外加油系統會自動預留信用卡『\$1200 預授權額度』

- ✓ 以確保在油泵進行「入滿油缸」交易時有足夠額度結算
- ✓ 本港、亞洲及歐美等地區室外加油系統均有相同安排

交易最終以實際加油金額收款

- ✓ 釋放預授權額度時間視乎客戶發卡銀行安排，建議客戶直接向發卡銀行查詢

2、不欲室外加油系統自動預留信用卡『\$1200 預授權額度』

- ✓ 歡迎於加油前向我們員工提出指定加油金額
(例如：入 \$500、入 \$600、入 \$800 等) 或
- ✓ 往收銀處刷卡

如有查詢，歡迎致電「中石化客戶服務」：2827 4898

星期一至星期五：09:00 - 17:30、星期六及公眾假期休息

Credit Card Payment Smart Tips

1. Request for full tank or no specific amount, pump system at OUTDOOR will hold \$1200 pre-authorization credit limit.

- ✓ Pre-authorization will be held to reserve sufficient credit limit for transaction.
- ✓ Pre-authorization is a common practice at outdoor service across Europe, America, as well as Asian regions.

The final transaction amount will be the actual amount shown on receipt.

- ✓ The time required to release pre-authorization vary among banks.
- ✓ Customers are recommended to consult their card issuing bank for details.

2. No \$1200 pre-authorization to be held automatically.

- ✓ Inform our staff the specific amount before fuel up, OR
- ✓ Settle payment at cashier.

For enquiries, please call SINOPEC Customer Service: 2827 4898

Mondays to Fridays : 09:00 - 17:30

Saturdays and public holidays are closed